

Upgrading to GoldMine 6.5

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Preparing for an upgrade to GoldMine 6.5

Please Note: If you are upgrading from a version below 5.7, please refer to the Upgrading GoldMine versions below 5.7 document located on the support site under technical documents.

Back Up Your Data

FrontRange Solutions recommends backing up your GoldMine data before proceeding with your upgrade.

- In GoldMine 5.7, you can perform a full backup by copying the entire GoldMine folder. A partial backup can be performed by copying only the subfolders containing .DBF, .DBT, and .MDX files, the Reports folder, the Mailbox folder, and the Templates folder.
- In GoldMine 6.0, the Database Backup utility under GoldMine's File menu can be used.

Upgrading From Previous Versions of GoldMine

The GoldMine 6.5 installation files will upgrade existing installations of GoldMine 5.7 and 6.0. If you are running an earlier version of GoldMine (5.5 or earlier) you will need to contact the Customer Care department at FrontRange Solutions or a Solutions Partner for assistance with your upgrade.

GoldMine Links

Because the GoldMine links for Microsoft Word, Microsoft Outlook, Adobe Acrobat, and Intuit QuickBooks have been updated, including the newly combined Word/Excel link, you should uninstall any links currently configured in your system, then reinstall after the upgrade to GoldMine 6.5.

Run the following link setup files to remove any existing links:

- Link for Microsoft Word: GMLinkInstaller.exe located in the GoldMine root directory.
- Link for Microsoft Outlook: GoldMine 6.0 installation disk.
- Link for Adobe Acrobat: GoldMine 6.0 installation disk.

Mapped Drives and UNC Paths in Network Installations

If you are using GoldMine on a network, you'll need to check the file paths in GoldMine before running the installer to upgrade to GoldMine 6.5.

- Click the Edit menu.
- Select Preferences.
- Select the Login tab.

If any of the databases are referenced as [\\server-name\file\path](#), you'll need to change them to a mapped drive configuration.

Check the GM.ini file for a reference to SysDir. If the line exists, delete it.

Upgrading GoldMine Business Contact Manager (dBASE Version) to Version 6.5

Upgrading GoldMine through the NetUpdate (UPP) Process

When upgrading from a downloaded installation file, the gm6setup.exe file should be saved to \setup\goldmine\, relative to the GoldMine root directory (example: C:\program files\goldmine\setup\goldmine\gm6setup.exe).

From that location, the gm6setup.exe file can be double-clicked. During the installation process, verify that the files will be installed to the correct file path. You'll see the option to change the file path, if necessary, when you are asked to choose Typical, Custom, or Compact.

If you will be installing GoldMine 6.5 to a computer running Windows 2003, use the downloaded NetUpdate gm6setup.exe file to install GoldMine on your Windows 2003 computer and refer to the directions below for migrating your data.

Upgrading GoldMine from a CD – Windows XP

When you performed a typical installation of GoldMine to your Windows XP computer, your database files may have been installed under Documents and Settings. If you did a custom installation of GoldMine to your Windows XP computer, your database files may be included inside the GoldMine directory where you installed it on your system, for instance at C:\apps\goldmine or to a separate drive partition. Performing an upgrade to either of these configurations will work provided you run the installation file from the location specified here.

Locate the gm6setup.exe file in the Supplemental file on the GoldMine 6.5 installation CD.

Copy the gm6setup.exe file to \setup\goldmine\, relative to the GoldMine root directory (example: C:\program files\goldmine\setup\goldmine\gm6setup.exe).

From that location, the gm6setup.exe file can be double-clicked. During the installation process, verify that the files will be installed to the correct file path.

Upgrading GoldMine from a CD – Windows 98/ME/2000

The Installation Wizard may be used to upgrade GoldMine. During the installation process, verify that the files will be installed to the correct file path.

Upgrading Undocked Users

After downloading the gm6setup.exe update file to your server, you may copy the gm6setup.exe file to an undocked user's computer to upgrade their copy of GoldMine. The file must be placed \setup\goldmine\, relative to the GoldMine root directory (example: C:\program files\goldmine\setup\goldmine\gm6setup.exe), then double-clicked from that location to run the upgrade.

Migrating GoldMine 5.7 to GoldMine 6.5 on Windows 2003

Install GoldMine 6.5 on your Windows 2003 computer.

You do not need to license GoldMine. Cancel the installation process when you are prompted to input your registration information.

Copy the following files from the GoldMine 5.7 directory on your old computer. These will reside at the same level as the gmw5.exe file, which is your GoldMine application:

- Common folder (or any database file you created)
- GMbase folder
- Docs folder
- Mailbox folder (this is where email attachments are stored)
- Reports folder (if you have created custom reports)
- Templates folder (if you have created custom templates)
- Any files that begin with a username and end with .ini or .tbi
- Users.dbf, Users.dbt, and Users.mdx
- License.dbf

Migrating GoldMine 6.0 to GoldMine 6.5 on Windows 2003

For Business Contact Managers using dBASE, a GoldMine backup file can be created in GoldMine 6.0.

Install GoldMine 6.5 on your Windows 2003 computer, at the same location as it was on your previous system (i.e. C:\Program Files\Goldmine).

Copy the backup file to the computer running Windows 2003. The backup file will have a .gmb file extension.

In GoldMine 6.5 on your Windows 2003 computer, use the Restore Databases option under GoldMine's File menu to import your GoldMine data.

Upgrading GoldMine Business Contact Manager Corporate Edition (MSSQL Version) to Version 6.5

Upgrading GoldMine on Windows 2000/XP

When upgrading from a downloaded installation file, the gm6setup.exe file should be saved to \setup\goldmine\, relative to the GoldMine root directory (example: C:\apps\goldmine\setup\goldmine\gm6setup.exe).

From that location, the gm6setup.exe file can be launched. During the installation process, verify that the files will be installed to the correct file path.

Migrating GoldMine to Windows 2003

If you will be installing GoldMine 6.5 Business Contact Manager Corporate Edition to Windows 2003, please contact FrontRange Solutions for an installation CD.

For information on migrating your data to your new Windows 2003 server, please refer to document #571 on the FrontRange Solutions support site at <http://support.fronrange.com/>.