

GoldMine 7.0.4 Corporate Edition
For Windows 2000/XP/2003
(Build 7.00.61201)

Release Notes

Updated January 12, 2007

WHAT'S NEW IN GOLDMINE 7.0

Action shortcuts in the Contact Search Center allow users to quickly schedule activities, send e-mail messages, initiate mail merges, and append contact groups or distribution lists. Actions apply to a single contact or tagged group of contacts in the Contact Search Center.

Available Plug Ins provide custom menu options and allow developers to embed custom applications into GoldMine. GoldMine Plug Ins support ActiveX Objects.

Integration with MS SQL Reporting Services enhances GoldMine's reporting functionality. Reports can be scheduled to run at a preset date and time, and can be delivered via email.

GM+Browser allows users to create views into other data sources, both internal and external to their organization. This feature is similar to the existing GM+View capability. With GM+Browser, however, the information is located in an independent, floating screen, allowing for greater flexibility in how information is displayed. The GM+Browser window can be open at the same time as other program windows and the information displayed in it is not necessarily linked to the open contact record.

Compatibility with Microsoft SQL Server 2005 allows GoldMine users to run the latest version of the Microsoft database, for greater performance and access to additional tools for administration and analysis.

Synchronization with Palm OS devices has been updated to support newer Palm devices. GoldMine now supports Palm OS versions 3.0, 3.5, 4.0, 5.0, 5.2 and 5.4, with Palm Desktop version 4.1.0, 4.1.4 or 6.0.1.

WHAT'S ENHANCED IN GOLDMINE 7.0

The Borland Database Engine (BDE) is no longer in use. In addition, the dBASE database has been replaced by the Firebird database. The new database architecture will substantially reduce instances of data corruption and database errors. When upgrading from previous GoldMine versions to version 7.0, existing data will be seamlessly migrated over to the new database.

The product licensing scheme has been enhanced to allow FrontRange Solutions to provide better support to its clients. The serial number structure has been modified to provide more detail about the user, number of seats, and product version. Prior to completing the upgrade process, users will need to obtain a new serial number and key code.

The GoldMine installer has been redesigned to be easier to use.

There is a new "Delete unlinked e-mail" user setting that permits users to delete emails that aren't linked to a contact, even if they don't have permission to delete contact-related data. This setting is enabled on the Access tab of User Settings.

SQL timeout settings are now configurable in order to support longer database queries. The following settings are stored in the gm.ini file, under the [GoldMine] section:

- SQLQueryTimeout - global timeout for all database queries (in minutes)
- LongSQLQueryTimeout - timeout for some critical operations (in minutes). This timeout is used for synchronization and database reindexing.

In order to improve the performance of the Firebird database used with GoldMine, the default configuration of Firebird databases is now with "forced writes" turned off. This means that the Firebird database can delay writing to the disk for up to five seconds. Please note that this can result in loss of data if computer power is unreliable or if the computer is turned off without shutting down properly. Customers who require utmost reliability of their database should use one of the following alternatives:

1. Use uninterruptible power supplies and/or perform proper shutdown procedures.
2. Change the Firebird database configuration to turn on "forced writes". This can be achieved by running a gfix.exe utility supplied with the Firebird server with the following parameters: "-write sync -user <db login> -pass <passwd> <database file name>". Please note that this configuration can cause sync times to be 20% longer.
3. Use Microsoft SQL Server 2005 Express instead of the Firebird database. Note: SQL Server 2005 Express has a maximum database size of 4 GB.

KNOWN ISSUES IN GOLDMINE 7.0.4

- Upgrades from GoldMine 5.0 and GoldMine 5.5 require an upgrade to GoldMine 5.7 before upgrading to GoldMine 7.
- If the required database indexes for contact tables do not exist, GoldMine may fail silently at startup. This can occur if the database server runs out of disk space during database maintenance.
- Filter preview may be slow if the filter was created in an older version of GoldMine and does not use a SQL expression. The workaround is to clear the filter expression and rebuild the filter again with the same conditions, or to set the proper SQL condition manually using the 'Edit expression' button in the field properties dialog.
- When GoldMine 7.0.4 is in use, the Windows Event viewer may show extraneous error messages relating the gmres.dll file. These error messages are not significant and can be ignored.

WHAT'S FIXED IN GOLDMINE 7.0.4 (BUILD # 7.00.61201)

Note: GoldMine 7.0.4 also includes fixes shipped with 7.0.60526, 7.0.51018, 7.0.51214, and 7.0.60104. Those fixes are listed at the end of this document.

ID #	Issue Description
5464	ITS 27919: E-mail address field is not imported during XML import
6588	ITS 38360: After removing fields tab from view, fields still appear on another tab
7928	ITS 21003: HTML toolbar doesn't appear after switching e-mail templates
8316	ITS 28875: New user setting is needed to enable user without contact record deletion permission to

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	delete unlinked GoldMine E-mail.
8835	ITS 33866: Change in Forecasted Sale 'Price' field in recurring forecasted sale does not update Opportunity Manager 'Revenue' field
8947	ITS 35191: ODBC source for Crystal Reports may appear correct, but settings are not being read when connecting to ODBC
9127	ITS 35014: Completed activity may not synchronize to Outlook when contacts are omitted from Outlook sync
16094	Unable to type in HTML notes field of activity if cursor is on space used by HTML toolbar
23563	Scheduling conflict warning only warns of conflict for one user even if there are multiple conflicts and does not warn of resource scheduling conflicts
26728	Database Alias Manager should have a browse button for Firebird database location
27608	Email rules do not recognize any characters after @
29352	Upgrade process automatically upgrades contact set in Common folder
29614	Web Import does not populate curtaining level in STATUS field
30955	GoldMine iCalendar is off by one hour from Outlook using day-light savings time in Australia
30426	Forced log out does not work for specified time
33160	Automatic Maintenance does not execute
33940	E-mail merge does not support certain HTML graphics that can be added when building a template
34683	Key values are defaulting to the first value in the F2 lookup rather than the value that was selected during record creation, when using rule based record types creation
36129	Cannot login after deleting all aliases in Database Connections Manager
37812	"Invalid retrieval contact set path" error in process monitor logs when syncing multiple contact sets
37873	Forwarded plain/text email shows HTML tags of signature file
37954	When fast filing e-mail messages under the Pending tab, you can only do 2-3 messages before the Fast Filing button stops working
38186	Cal items fail to sync using Send Contact Related Options for "All filtered records and user-scheduled activity records" outside of filter
38440	Records types on Server installation do not sync to remote after one button install
38672	Cannot create new database using "Copy the data from the current files to the new database" with large database
38709	GoldMine will not exit when opportunity manager window has focus and a Server Agent is running in the background
38833	Error when doing "save as" new field in contact record with large database
38840	API issue: When 4-th parameter (owner) to DDE function LinkDoc is not specified, it submits empty user name, not currently logged in user
38895	When importing a DBF file with date fields, the import stops after first record
39028	Synchronization can result in orphaned data when deleting history items
39118	Installer cannot upgrade from dBASE to MSSQL
39237	Error window appears when changing install path in one-button installation
39257	Only one alias is transferred to remote using one-button installation
39273	Switching between contact sets prevents GoldSync processes from being restarted
39364	Error when selecting "Close All" without stopping all processes
39446	Licensing error after installing O-license and GISMO
39472	Installer errors if .NET framework is not present during Management Intelligence install
39475	Quoted text appears twice within the message body when assigned 'reply' template uses inserted file
39609	E-mail address can get linked incorrectly after editing a pending activity from the activity list and clicking on an empty email address field
39628	After deleting contact record, e-mails associated with that record can no longer be opened.
39940	Records do not sync if the corresponding TLogs have been purged
30955	GoldMine iCalendar is off by one hour from Outlook when using daylight savings time in Australia
40235	Activity scheduling is slow when using Firebird
40347	Merging records causes orphaned e-mail messages

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40399	Microsoft Word does not warn about unsaved data after installing GoldMine Plus for Microsoft Word
40417	Records retrieved from remote site sync back at next session
40438	Cannot correctly add E license number through "Add Other License" button in GoldSync Site Group Wizard
40663	Syncing only linked e-mail attachments causes "Cal/History record is missing or corrupt" error message
40703	Some licenses are generated with O (letter 'O') and 0 (digit '0') together
40878	Text Search does not return correct results
40952	Cannot add a group of contacts into distribution list via CSC action button
41062	Softphone does not work from a network shortcut
41080	User is not able to add GM+View
40183	Saving a document in Microsoft Word causes "SaveDoc ERROR: 4172"
41088	Softphone does not auto answer when used with GMIPVS
41236	When converting an additional contact to a new record, AP does not get attached
41244	Completing an Opportunity will lose original Price and Forecast data.
41340	Office Link breaks automated process due to Save As window
41363	"Incompatible license found" when upgrading an Undocked license running on MSDE
41377	Unchecking Rich Text option does not change the HTML body of an email to Plain Text
41478	When the cursor is highlighted on a completed sale in the history tab, completed calendar items show same currency amount
41600	Import from SQL table tool does not support all non-GoldMine tables.
41679	Error when completing activity after closing Contact Window
41809	Restore operation terminates after gmb file is uncompressed
41813	No warning when overwriting backup file
42036	Reset of Palm after initial sync causes GoldMine data to be deleted
42193	Prompt to use wizard or manual method for new opportunities can only be disabled for current user session
42324	Unverifiable digital signature causes body not to be available
42726	Changing CC recipients to TO recipients on an email causes primary recipient to be changed to group (all).
42924	Clicking 'Edit' button in Distribution List Center brings inappropriate 'Contact Search Center' dialog box
42966	Error when changing the name of the current DB alias
42990	Calendar/opportunity items are omitted from one-button install when contact database and GMBase are in different locations
43033	Resizing Calendar dialog box loses the time lines of the main pane
43034	Resizing Calendar dialog box can cause the 'Task' pane to disappear
43127	Contact data truncated from XML import
43163	Can't finish installation when installing Firebird Client instead of server
43175	Auto Update Statistics and Auto Create Statistics not turned on by installer
43438	API issue: WriteGMUser call exits with error code 0
43624	Export to XML or DBF ignores filters
43757	Transfer set only includes contacts from the first contact set
44189	ReadMail API function returns incorrect Body Value
45811	Mailmerge to contacts with German characters in the contact name produces incorrect characters in the Contact name
46715	Cannot delete internal Goldmine email if Delete Contact permission is revoked
46972	History tab displays oldest items first
47627	Answer Wizard - Contact with Forecasted Sales report is empty
47633	Answer Wizard - Call Backs report is empty
48830	Non-master user unable to lookup additional contacts or use certain other searches

WHAT'S FIXED IN GOLDMINE 7.0.3 (BUILD # 7.00.60526)

ID #	Issue Description
7293	ITS 33784:[CE] - Opportunity Answer Wizard reports prompt for parameters
7383	ITS 33301:[CE] - User files removed during uninstall
8276	ITS 15863: E-mail auto-retrieved in Outlook, will not appear properly in E-mail Center
8393	ITS 23713: GoldMine does not prompt for duplicate e-mail address
8443	ITS 13648: Oppy/Project list doesn't refresh when choosing different contact in Schedule
8733	ITS 15839: When Net-Updating and Rerunning the Setup exe, it will add a "sysdir" to GM.ini
9006	ITS 34458: Clicking on E-mail to send an email to contact results in nothing happening
9313	ITS 36690: Task and issue information not displayed in the Project Report w/ Tasks.
9548	ITS 35312: The partial seek returns error code 3 for end of file. It should seek the best match.
9914	ITS 26856: Cannot view Maintain Source Cost File on SQL
13727	Adobe Link with CE, when saving as a linked doc, does not enter a path or file type.
16773	Rehosting to SQL05 produces Lookup holdlock error
16865	Contact Search Center Native SQL error: 10038 results pending when searching SQL 2005
16868	MSSQL 2005 -- Installer completes normally but after registration GoldMine fails with GPF
21260	Orphaned CONTACT2 records
21605	Inconsistent spaces added to email reply
23051	System - Error: undocking a user does not bring up undocked wizard
23142	Missing Text + Icons: License manager/Rept Svcs
24668	Install Locally launches to Repair/Remove
24670	FB ODBC removed with Install Locally uninstall
25040	NOLOCK not used when editing an activity
25519	Upgrade of dBASE E license requires SQL log in.
25186	Lookup.ini prevent web-import from saving field data
26890	OrgCharts fail to upgrade properly from GoldMine 6.5
27138	MSSQL Scheduled reports are not updated on edit
27335	Undocked Install produces gmart32.dll error on W98
27714	Copy Records time increase
27886	Contact Set Profile show wrong Alias database name
29046	GoldSync crashes if connection speeds are too slow
29062	Search center not working after upgrade
29118	Search query not limited with TOP clause
29264	No Database connections on upgrade from Dbase -> MSSQL
29310	No Database connections on upgrade
29810	Unable to view records in contact dataset owned by other SQL/Firebird user.
29811	Login defaults to database server user specified in originating database
29812	Upgrade from 6.0 is very slow
29992	Rebuild and Pack not available for all maintenance categories
30024	cannot delete sections on org chart
30180	Opening the new MSSQL contact database generates error message
30357	Search returns one of similar records
30420	GM is crashed when local menu 'Output to -> Printer...' is used
30362	Optimized filter returns all records
30778	Email address unlinked when unlinking an email
30827	DBF export drops NUMERIC type fields
30828	SDF export truncates DATE type fields
30829	Leads Analysis table not populated

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30996	User logs are not recorded for last day of any month
31099	Invalid Default Contact Database string.
31140	Transfer set creation fails if Alias name differs from MSSQL DB name
31142	No Date filter in RealTime tab
31143	No records returned for (all) users on RealTime Tab
31318	Optimising Filters does not Work in Preview Mode
31373	E-mails get sent to cc'd recipients when re-directed using e-mail rules.
31427	Inserted fields return no result
31701	Number of History records returned can no longer be limited
31739	dBase re-host with invalid paths
31822	Not all tables rehosted from dBASE to Firebird when too many Userdefined fields.
31831	Synchronization cut-off date not respected is using a Filter
31861	The string of the "Default contact database:" field has the wrong database name as "<database name> dbo"
31877	Menu options Backup database and Restore database disabled
31921	It is impossible to enter 5 "wide" letters to Serial Number field
31934	Composing e-mails - 3 Polish characters as shortcuts
31958	GoldMine Shortcut remains at the desktop after uninstall
31966	Can create user with username containing system characters
31967	Wrong message after changing password
32067	Delete ALL contact records
32069	Possibility of creating a group and SQL query with empty names
32070	Possibility to create groups, filters and SQL query with the duplicated names
32072	Delete group procedure doesn't delete group members
32093	Unnecessary window "Detail names"
32115	Incorrect behavior of GM while disconnect with SQL Server
32146	Impossible to apply SQL Query from "Contact Search Center" window
32148	GM hangs while Power Searching
32152	Impossible to save the result of simple search
32153	GM does not renew list of filters in "Contact Search Center" window
32193	Incorrect error messages when trying to output search result to the absent programs
32195	different types of same search return different amount of records
32201	strange string instead of count of result records
32203	"Drill Down" button doesn't work in "Power Search"
32208	Impossible to understand which Groups and Filters are activated and which are released
32209	Incorrect expression while "Build a Group based on a Filter"
32211	GM crashes after canceling the adding of search result contacts to the existing group
32392	GISMO 118 will not install if 7.0 is patched up to 51214
32457	Retrieving One-button sync profile
32458	GSFILTER FLAGS update
32459	TLog USERID update
32496	Demo CONTACT2 missing data
32522	GoldMine crashed if window is closed before process finished.
32558	Drag and drop of folder sections in Org Chart fails
32560	Calendar data ignored when using filter on site group
32595	"Find" in the search result window works unreasonably slow and "cancel" forces GM to hang
32656	Error in SoftPhone! Com Error Catastrophic failure
32682	impossible to apply Simple Search with digits on Firebird
32719	Mailbox items not retrieved
32742	Cannot log in another user when logged in as non-master user
32745	The Leads Analysis tool does not work
32767	Simultaneous append to Notes only keeps one set of edits.
32769	Unable to review CAL TLogs

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32797	GM crashes when scheduling multiple calls in Opportunity Manager
32841	Error: Invalid GoldMine Password and Username (-4) id GM user has password
32867	WrkStn Install copies files to local system
32916	Output to>>Printer does not work
32999	Call from GM SoftPhone side to nonexistent extension doesn't work properly
33000	Dial of SoftPhone doesn't work properly
33002	Hang Up Button doesn't disable after conversation
33011	Automated Processes: "Scan continuously" does not work
33018	Patch installer removes GoldMine files and leaves it in down system status.
33038	Patch installer should include build number
33092	Retrieve button doesn't work
33159	Forcing all users to exit GM does not work correctly
33160	Automatic Maintenance does not work
33178	DDE datastream error
33197	Support upgrade from 7.0.x via NetUpdate
33236	Outgoing call in GM holds up even though all other sides hang up
33237	There is no sound after Consult or Blind Transfer
33241	No sound when call from IPCC SoftPhone (vonage) to ACT or GM SoftPhone (vonage)
33262	Scheduling - Notes Field - Keyboard Shortcut issue
33284	Answer button in GM SoftPhone doesn't work (if incoming call from IPCC Agent)
33317	Installer fails to configure/register ODBC drivers if they are already present
33346	No sound when call from GM SoftPhone (vonage) to IPCC SoftPhone (vonage)
33358	Blind Transfer from ACT to GM SoftPhone doesn't work (vonage)
33424	Unable to find System Report files
33473	Activate groups based on the Org Chart hierarchy doesn't work
33474	Find an Org Chart doesn't work properly
33476	Needless sections creates in Org Chart
33478	Error in drop down list when creates section in Org Chart
33509	Running Crystal Reports in 7.00.60104 cause application to GPF
33510	Synchronization does not update the path of retrieved attachments.
33523	Alarm ONDATE improperly updated if scheduled date set back
33540	Can not delete unlinked Org Chart
33543	Wrong placement of section when it created below
33546	Can not delete Sections in Org Charts
33671	Big troubles with installing GM with Firebird DB
33675	Need to reinstall GM after "rehosting" the DB
33684	Rehost to SQL Server does not work
33773	The warning message should explain that the evaluation license can be used only for FireBird DB
33781	Only sa - sa login - password to SQL Server work in DB Connections manager
33827	Rehosting individual tables rehosts incorrect ones or not at all.
33850	Removal of Workstation install via Add/Remove programs does not remove Start >> Programs entry or desktop shortcut for GoldMine
33890	The SQLStream method returns failure (error code -150) if the SQL statement results in an empty set of records.
33891	The SQLStream method doesn't allow executing SQL statements other than SELECT
33908	upgrade GM 6.7: error message
33910	upgrade 6.7 and install GISMO 118
33915	Contact Search Center does not work
33916	"Printing report" does not work with current contact
33919	Database update error on upgrade from 5.7
33920	Contact Search returns contacts outside of search criteria
33936	Global Replace can lag or crash GMCE 7 if not using a filter.
33973	To-dos does not show in Pending tab

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33976	GoldSync service hangs or terminates in 7.0
34008	The non-master user's actions are not included to the reports
34009	GM Soft Phone can not be loaded
34010	GM hangs when using Power search
34011	Can't add Sync Site to Site Group
34015	Users' Settings menu item is not available after membership tab is opened
34030	Active filter created by activating a org chart does not return any records.
34032	Updates to email template do not synchronize
34040	The "New Site Group Member" dialog box doesn't have created Undocked User in its Undocked Users list.
34048	"Output to" does not work in "Activity list"
34113	DB connection lost intermittently
34125	"Output to printer" does not work in Contact Search Center
34134	Error when enter username during installation GM7
34187	Deleted mail is synchronized incorrectly when filter is used.
34195	Delete Record Wizard deletes only 1 contact record of Group
34202	Filters in "Other" reports
34205	"Weekly - day timer" reports work wrong
34206	"Forecasted Sales by User (2)" report does not work
34263	Sent emails is moved to remote when sync with filter
34403	LinkedDocs missing from TSet
34430	Database connection errors not properly logged or communicated to user
34443	One-button install does not always create & populate user defined fields
34477	Impossible to create new Firebird DB
34481	Custom Screens are absent on remote after sync with filter
34482	Changed e-mail is not synchronized
34486	Filters are absent on remote after sync with filter.
34493	Automated processes are absent on remote after sync with filter.
34498	Filter based on Contact2 will display no records in Preview if not optimized
34509	GM crashes during and after retrieve contact set
34516	Transfer set retrieval time increase
34518	C2 TLogs are not purged
34523	Customized field data not retrieved.
34524	Application error retrieving transfer set
34560	OBS profile not retrieved.
34567	GoldMine hangs during merge/purge of duplicates on the same org chart
34585	GM 6.7 could not be upgraded
34589	Error message is generated during the sync in the "Retrieving Remote Install Files" dialog box of "One Button Installation"
34593	"File's original drive and folder" does not work
34604	Hang up button in GM SoftPhone disabled
34618	Cannot open Users' Settings dialog
34620	Cannot add users to new created User Group
34625	Cannot open Users Settings dialog after opened Users Properties
34629	The "Users' Master File" dialog box can not be opened.
34642	Contact Search Center optimization doesn't work
34644	Impossible to login to GM after installing without using "sa-sa" login-password
34646	Impossible to open GM because of "Could not open DB" error message
34664	GSAAdmin Refresh results in gmw7 application error
34665	Outlook calendar activities do not sync to Goldmine
34666	Pending activities not included with filtered sync
34669	History associated with contact added to send filter not sent
34672	Oppty records are not included with contact added to send filter
34697	The changes made in undocked user site are not synced to server

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34737	Ready to Install dialog
34738	Calendar activities are not showing up in the Calendar view in GM7
34740	Add & Remove folder icon
34743	Finish dialog - Locally Installed
34744	version number for link
34753	Template and Reports with Locally Install
34764	UI Erroneous message: Your password was NOT changed.
34794	GM hanging when make Previous Search in InfoCenter
34823	Impossible to print or fax "Spreadsheets"
34837	Sys - Err: No Database connections defined
34838	Sys - Err: Could not open table
34841	Cannot progress pass License dialog
34842	Password mismatch progress to next dialog.
34849	Firebird upgrade allowed over 'D' license
34872	Tables not rehosted when SysDir\GoldDir\CommonDir defined.
34873	Cannot upgrade when Sysdir != Exedir
34874	Incompatible license text not displayed when sysdir!=exedir
34900	Contact Set description lost with upgrade
34924	Refresh Problem, added Site to Sync Site Group is not visible
34989	SQL Queries created by the SQL Query builder do not contain NO LOCK statements
35009	GM hangs if GMSYSDBA's password is blank (7->7 upgrade)
35032	Cannot update properties and preference for created user get reference memory error.
35037	Incorrect build number displayed
35043	OpMgr Customizations not retrieved with Remote Installer
35044	Customizations not retrieved with Remote Installer
35045	EventLog Application Log fills with GoldMine errors
35066	&DATE() function does not insert correct date information when used in a Lookup.ini file.
35084	Users unable to record macros with certain updates to the username.ini
35089	Scheduling an activity with a AP using priority schedules it for the next day.
35093	inputting incorrect sql password ends installer
35096	"Analyse Leads" in Leads Management Center does not work
35104	Import from .SDF does not work
35123	GoldMine doesn't work with MSSQL 2005
35243	GM can not be started again if the rebuilding process has been interrupted once by using cancel button
35272	"Backing up GoldMine data" html page can't be displayed
35316	If there are no GM+View templates the UI will display e-mail folders and items
35320	Cannot update User Preferences, get error
35321	Uninstall didn't stop GoldSync Service
35350	DB_Replace method cannot append data
35364	Installer will change the name of the alias in dbalias.ini
35444	Cannot remove bounds after calling DB_Range
35473	E-mail merge using Group only sends email to initial contact
35598	The help in Import Wizard does not work
35607	When adding new members to group GM crashes
35663	Non-master users unable to see completed sales if no access to Forecast
35685	Import user's activities from XML does not work
35686	Export the user's contacts to xml works wrong
35693	GM hangs when create transfer set using filters on MSSQL base w/o owner.
35695	GM crashes when double-clicking on a deleted task in the Campaign Manager
35722	Retrieving the transfer set is generating error message and crashing the application
35764	SDF export drops NUMERIC type fields
35784	GM takes a lot of memory during creation of transfer sets.
35800	The data of custom fields are not retrieved with Remote Installer

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35951	Automated Process scan, using filter, ends prematurely
35964	Install No Demo data and FB Install Fails at Login
35972	SourceEdit Yes/No/Cancel prompt
35988	When "Rebuild and Pack the database files" GoldMine hang and can not login GM after that.
35999	E-mail template properties ignored
36037	Record Types More Info page opening empty.
36038	"Alert: Cautionary Notification(s)!" pages have broken 'here' link
36040	Impossible to install GMLinkInstaller.exe
36044	"Mail Merge properties" works wrong
36045	The queued documents do not appear in the corresponding folder of Lit fulfillment center
36105	Calendar data are not moved from 6.7 to 7.0
36107	The contacts with Russian symbols have been moved from 6.7 to 7.0 improperly.
36108	Starting GM failed after installation with remote firebird database
36114	Receiving e-mails doesn't work properly
36180	Uninstall while GM is running
36181	Can not see scheduled activities in Opportunity Manager
36196	Can not install GM (Firebird)
36266	GoldMine doesn't launch after rebuilding the Database
36364	numeric user defined fields default to null values rather than 0 values
36427	Workstation does not work when upgrading from dbase 6.7 with sql server
36442	"Contact Set Databases" empty after Copy data from a dBASE database
36554	GM crashes if create database with server type SQL without installing SQL server
36600	GoldMine API uses password instead of username for Last Update/Creation fields after GMW_Login
36653	Incorrect database name
36654	Database location path incorrect on upgrade
36656	Unable to use SoftPhone keypad
36657	Incoming call triggers SoftPhone Error.
36658	CURSOR macro not recognized
36663	Unable to open lead table after creating
36673	Impossible to open DB after creating it using "rehost individual tables"
36724	Created SDF file can not be imported back to the same DB
36735	Hang up button in GM SoftPhone disable after pressing Dial button
36778	Completing a lit. request does not print the cover letter when completing the lit. request from the pending tab.
36785	Friendly Limiter of number of concurrent connections
36787	Cannot create Org Chart with company and contact
36803	Cannot install workstation for GoldMine with Firebird DB
36811	SPFiles contact set entry is in wrong format after upgrade
36842	It is impossible to select data source when print a Crystal Report
36844	Updating GoldMine from previous versions breaks GoldMine installation
36909	API gmxmlapi used with TCP/IP listener fails after construction of the instance
36933	Conversation is hanging up when click Hold button in GM SoftPhone
36963	Date fields are not exported to dbf
37035	GoldMine leaks about 0.4Mb RAM every sync session
37036	GM remote crashes sometimes during sync session
37077	Error message in "Leads Analysis" after upgrade from 6.7 dbase to 7.0 SQL Server
37107	Install Locally option to work over previous Workstation install
37283	Recurring activity not scheduled
37344	Clicking "Next" button doesn't bring the next page of the installation process
37348	Upgrade from GM 6.7 dBase Demo DB to GM 7.0 FireBird takes about 20 minutes
37349	7.0 upgrade is not removing 6.0 shortcut from Start/Programs
37416	Custom report not displaying phone1 correctly

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37420	Using the wrong phone number in SoftPhone generates the error message
37438	No warnings when opening GM client if there is no permissions to open GM Server home directory for change
37489	Impossible to upgrade 7.01 GM with "local" Firebird to "remote" one.
37490	MI installation is impossible
37519	Significant delay when fulfilling multiple Literature Requests
37521	Transfer set does not retrieve OpMgr table fields
37522	Local install function asks for licensing information
37560	Literature Request only prints cover letter
37578	Lookup.ini instructions not triggered on Web Import new records
37604	Deleted items aren't synchronized without cut-off.
37619	GM crashes when rebuilding database during sync session.
37622	Public Groups do not display when performing a mail merge
37629	WrkFlw - Logic: Subset of available e-mail retrieved
37633	GMCE 7 fills up local Windows TEMP directory causing performance issue.
37641	Cannot run macro from taskbar
37643	Crash when syncing mailbox table
37645	Install locally (after the installation) asks for serial number and also missing Taskbar and the background image
37659	Contact database doesn't include into One-Button Installation if any cut-off date set.
37662	Sync Wizard schedules intervals using time when finishing wizard instead first sync time.
37675	Default Site group is set to the first site group instead of the Current Site group when configuring a disabled user
37689	CONTUDEF table is not included in transfer set to one button install file
37733	2 semi-colons are placed in the IP address field in the one-button Sync profile
37753	Online Folder empty
37758	User must perform new install to upgrade workstation install, upgrade option or automatic upgrade of workstation should be triggered
37759	path for local files defaults to network files location
37763	E-mail not queued
37772	Send Filter Options Options button is dead button
37799	It is impossible to uninstall GM
37881	QuoteText macro returns null in Fwd email
37889	It is impossible to login to Managers Console
37902	"GM Data Update conflict" when edit scheduled activities
38031	Can not uninstall GoldMine with FireBird DB
38066	GoldSync Site Member wizard produces prompt "Note: Are you sure about changing the site's group..." when in fact no change of group is being performed.
38182	GoldMine stops responding after retrieval of Contact2 data when using Send Contact Related Options for All filtered records and user-scheduled activities' records
38205	The "GoldSync Site Group Member Wizard" wizard appears twice.
38206	transfer set of custom fields and views does not force firebird remote database to rebuild its files.
38245	It is impossible to set active GM if Answer Wizard is launched after GM
38251	Can not login GM if database owner is not dbo and login not sa.
38254	Print and Fax icons do not work for Spreadsheets in Document Management Center
38269	One button install creation process in GoldSync creates folder with name of contact set code where any cloned reports exist on remote
38271	One button installation fails on undocked user PC.
38313	MI uses only default Database
38318	Gmw7.exe is deleting if upgrade GM Server when Client running
38321	GMlinkinstaller does not work for Excel in workstation
38403	Synchronization of deleted custom field causes errors
38406	Synchronized Custom Fields have n/a values.

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38441	deleting task from campaign deletes entire campaign
38591	Path to Database file incorrect
38592	Firebird server incorrect
38593	Firebird database name incorrect
38623	Blank report with CONTACT2 sorts
38662	GoldMine crashes during the Database rebuilding process.
38691	Undocked User cannot make a connection after sync master user is changed.
38913	GoldSync service leaks about 0.1-0.2 Mb RAM every sync session
38920	No GoldMine data message
39057	GoldMine crashes during the Database rebuilding process.

DOCUMENTATION UPDATES IN GOLDMINE 7.0.3 (BUILD # 7.00.60526)

ID #	Issue Description
7693	ITS 35314: Install guide does not mention MSSQL Client connectivity tools
21436	History items do not sync unless user's calendar is selected.
28817	Improve documentation for Firebird DB creation
31482	Incorrect UI term used in the OLH
31486	Missing word on sentence of the OLH
31508	Incorrect UI term use on the OLH – Inconsistency
31554	OLH - JavaScript pop-up showing the same text
31600	OLH - Missing text - Editing GM+View Templates
31605	OLH – Inconsistency between UI Terms
32017	Can not delete record with “delete” rights
32747	Wrong picture. Literature Request instead of Schedule Forecasted Sales
32814	Opportunity Templates not in index or available by F1
33031	Updated all documentation for SoftPhone
33220	Shortcut key Shift+F (stop timer) instead Shift+F8
33344	Maximport.exe requires GM6S32.dll instead of GM7S32.dll
33479	User Guide: should be Record Details instead of Contact Details
33677	Some information about settings GM SoftPhone there is no in help
33945	GoldMine firebird server setup cannot use mapped drive -- ADO dns errors
36607	It is possible to execute Business Logic functions without logging in to GoldMine
36853	GMW_DS_Fetch loses information when the supplied buffer is not enough to store data
37106	Update doc on local install vs. workstation install
37218	Can't run GoldMine workstation. Getting MS ADO error.
37269	SQLStream business logic function can drop some data when its size is too big to fit into internal buffer
37504	Doc: Help Topic "Troubleshooting Merging and Purging" is incomplete
37644	Remove reference to System Performance Test in OLH

Fixed in previous releases:

WHAT'S FIXED IN GOLDMINE 7.0.60104

ID #	Issue Description
31178	When calling dll function <code>gsUpdateSyncLog('CAL', @RecID, "", usiInsert)</code> the following error occurs: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000)

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ID #	Issue Description
31282	Error "Unable to sync record (Access violation at address 00E08DEC in module 'GM7S32.DLL'. Read of address 00000000)" occurs when running GoldMine API test application.
31854	Noticeable increase in CPU and memory usage retrieving e-mail from server, resulting in time delay before email is displayed.
32137	Login fails when attempting to use remote Firebird server.
29734	GoldMine unable to connect to NetUpdate. When attempting to connect, NetUpdate screen flashes momentarily then disappears.
32089	GoldMine freezes when sending or retrieving email using a database that has a large email table.

WHAT'S FIXED IN GOLDMINE 7.0.51214

ID #	Issue Description
30706	When upgrading to GoldMine 7.0 with Firebird database, during install, after entering Firebird DB login info and selecting Next an hour glass appears for a few seconds then nothing happens. Unable to continue with install process.
30570	All Fields disappear from the User Defined Fields dialog when attempting to create a new field.
6691	Completed Date in scheduled activities incorrect when workstation/server system date is altered.
31466	Back button doesn't work correctly on GoldMine Already Exists page within installer. This page appears if Firebird database is selected.
31569	Deleting any Field entry under Detailed Names makes other entries disappear from the window.
28419	Units conversion error when upgrading large database from GM 6.7 to 7.0.
31162	Time required to migrate from dbase to Firebird or dbase MSSQL too long. Also GM login denied when attempting to login.
31140	"An error occurred while creating transfer set" error occurs while creating a transfer set if the name of the alias does not match the name of the database in MSSQL.
31568	Entering new entry under Detail Names window makes all entries to disappear.
28389	Workstation install returns invalid login/password if Named Pipes not at top of "Enabled protocols by order" list in SQL Server Client utility. Added support for TCP/IP.
31178	Call to dll "gsUpdateSyncLog('CAL', @RecID, ", usiInsert)" results in the following error: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000)

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ID #	Issue Description
31282	Execution of API Test application results in error: "Unable to sync record...."

WHAT'S FIXED IN GOLDMINE 7.0,51018

GENERAL

Fixed: Issue where when using the Filter in the Opportunity Manager, the Filter will only return one result if the Opportunity fields of two or more records contain the same name.

Fixed: Issue where creating an Extended Tab removes Detail from tab on which it was created.

Fixed: Issue where default User Name is taken from the NT login, not the program default login name.

Fixed: Issue where selecting View>>Schedule for a Resource whose name begins with apostrophe (') returns BDE error.

Fixed: Issue where Copy/Move Records doesn't work from SQL to SQL and FireBird to SQL databases.

Fixed: Issue where SQL query doesn't show warning messages for FireBird Database.

Fixed: Issue where Delete All Contacts against a filter runs very slowly. Only one contact is removed per session.

Fixed: Issue where when yearly recurring activity extends 13 months, last activity is not scheduled. Issue occurred only when scheduling on the last weekend of the month.

Fixed: Issue where nothing happens if GoldMine is launched with a missing or corrupted dbalias file.

Fixed: Issue where creating an alias DB results in "Contact Set File NOT found in 'Alias DB!'" error.

Fixed: Issue where clicking Cancel button in Calendar Option dialog box while publishing a calendar causes a program failure.

Fixed: Issue where clicking Import button in "Import from an iCalendar File" dialog box does not evoke the appropriate dialog box.

Fixed: Issue where deleting User Defined fields results "Referenced Memory Application" error.

Fixed: Issue where when disabling Analysis from the View Menu, a user can still launch Sales Analysis from the Activity List.

Fixed: Issue where GoldMine failed when Merge/Purge Simple Profile Records runs.

Fixed: Issue where OK button in 'Find an Org Chart' never activates.

Fixed: Issue where records displayed in OrgTree disappear when the contact record is resized.

Fixed: Issue where User Properties are blank after using high ascii characters for new USERID.

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Fixed: Issue where newly added contacts are not appearing in the Org Chart when adding by selecting New Contact >> Look up and Existing contact.

Fixed: Issue where user cannot print or fax Document Template to multiple Contacts.

Fixed: Issue where creating users with disabled menu items results in program error.

Fixed: Issue where a saved (exported) XML file cannot be imported back to the GoldMine.

Fixed: Issue where clicking Shrink and Unshrink button cause the program the freeze.

Fixed: Issue where Webimport does not automatically set the fields for Createon or Createat, but the Import Wizard does.

Fixed: Issue where when scheduling an activity, inserting a linked file into the Pending Notes box it does not save the link.

Fixed: Issue that there are no Forward or Back buttons or keyboard shortcuts in GM+Browser.

Fixed: Issue where Query string read terminates at first GoldMine macro when there is no delimiter or a single space delimiter being used.

Fixed: Issue where exporting tagged records filter to ASCII exports no data.

Fixed: Issue export of primary contacts incorrectly includes additional contact's e-mail address.

Fixed: Issue where notes are not exported when using a filter.

Fixed: Issue where global replace on firebird database causes GoldMine to hang during the global replace where the contact is open.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

Fixed: Issue where running Backup Wizard causes general program failure. User can't log in again after error occurs.

Fixed: Issue where selecting MyGoldmine tab causes general program failure.

Fixed: Issue where cloning an existing screen that does not have expression labels, results in a copy of the screen that is missing one or more labels.

CONTACT MANAGEMENT

Fixed: Issue where field labels for Extended Details revert to the default values when editing a record.

Fixed: Issue where zeros are removed from numeric user defined field values upon entry.

Fixed: Issue where user can not create additional contacts with duplicate emails though the allow duplicates settings are in the gm.ini.

Fixed: Issue where tabbing through the User Defined fields in the Fields tab or Custom screen causes a general program failure in GoldMine.

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Fixed: Issue where the list of pending/history records scrolls out of view when using the Next navigation button, giving the appearance that the record has been deleted.

Fixed: Issue where F2 Lookup restrictions are not being enforced.

Fixed: Issue where clicking Unshrink button in the Contact Search Center dialog box causes a general program failure.

Fixed: Issue where Undo doesn't correctly update information on Summary tab.

Fixed: Issue where deleted e-mail is visible on Pending tab of linked contact record.

Fixed: Issue where 'CreateOn'/'CreateAt' fields not auto-populated for contact record created via 'WebImport' e-mail.

DATABASE

Fixed: Issue where Data in SQL tables is not included in backup files and therefore not restored.

Fixed: Issue where moving records from one database to another database does not remove records from initial database.

Fixed: Issue where creating a new SQL database results in a database with only contact tables, no GoldMine tables.

Fixed: Issue where after 255 changes to a table's structure firebird locks the database.

Fixed: Issue where SQL Login credentials under User Properties Access tab are ignored.

Fixed: Issue where via the GoldMine Database Wizard, users can not create a new database then copy data over to the new database.

Fixed: Issue where attempting to create New Database with rehosted tables, results in "Rehost Failed!" error message.

Fixed: Issue where Database Maintenance wizard closes after rebuilding only one table.

Fixed: Issue where a new database can not be created from the Database Connection Manager.

Fixed: Issue where clicking Cancel when editing a goldmine group or user in a distribution list causes data corruption.

Fixed: Issue where GoldMine can not be opened after rehosting existing SQL database.

Fixed: Issue where if a user schedules a forecasted sale with a "Price" value of 5.123, GoldMine will round that value to 5.13 which is not correct.

Fixed: Issue where when previewing a filter with Contact1 and Contact2 information in the Preview Filters window the error "Ambiguous column name 'ACCOUNTNO' occurs.

Fixed: Issue where user can not open GoldMine after deleting connection to another database.

Fixed: Issue where scheduling an action, then setting the system clock ahead of the action date causes the completion date to be the same as the scheduled date.

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Fixed: Issue where cannot upgrade existing 6.0 Remote Client, if Firebird is not installed.

E-MAIL

Fixed: Issue where opening an encrypted email does not evoke the Enter Password dialog box.

Fixed: Issue where clicking on the Inbox, Draft, or Sent folders in GoldMine sends CPU utilization to 100% and takes 2+ seconds respond.

Fixed: Issue where email text formatting is allowed when creating email, but then stripped when the email is sent. Formatting of text when creating email is no longer allowed.

Fixed: Issue where selecting IE as email viewer results in general program failure.

Fixed: Issue where if the user searches for emails, the selected message loses focus when the screen refreshes, and the message preview gets stuck on the incorrect message.

Fixed: Issue where when forwarding an e-mail to an additional contact, the primary contact's address is used by default.

Fixed: Issue where when disabling GoldMine E-mail from Users' Settings, it will compose a message instead of doing a next action when next action is selected as a Follow-up.

Fixed: Issue where the incorrect email recipient is added when using HTML formatting to construct the email.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

REPORTS

Fixed: Issue that many Reporting Services dialogs are missing the explanation text.

Fixed: Issue where printing Other Contacts Listing report, results in general program failure.

Fixed: Issue where printing Linked Documents report, results in general program failure.

Fixed: Issue where printing Pending Wide Line report results in general program failure.

Fixed: Issue where printing MailBox report results in general program failure.

Fixed: Issue where general program failure results when printing a report and selecting "All contacts in the following filter or group".

AUTOMATED PROCESSES

Fixed: Issue where scheduling a message with an automated process schedules it on the wrong day.

CAMPAIGN MANAGEMENT

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Fixed: Issue where GoldMine general program failure occurs when Complete Automated Process for Campaign Management runs.

Fixed: Issue where accessing the Campaign Manager causes general program failure.

LICENSING

Fixed: Issue where "The serial number...is invalid or incomplete" error occurs when creating side "S" license in two server environment.

Fixed: Issue where registering U, Y and S licenses on remote system then running Sync wizard and selecting Connect to remote results in "This serial number is not registered on the GoldSync Server" error.

Fixed: Issue where after creating or viewing an undocked license the close button is disabled.

Fixed: Issue where using 7.0 E license to upgrade 6.7 D license does not allow MSSQL connectivity.

Fixed: Issue where G license added during initial registration is not inserted into license file if D and G licenses are added at the same time via the license wizard.

SCHEDULING

Fixed: Issue where when scheduling a scheduled activity to a filter or group of contacts and making the activity reoccur every 7 days over a period of two or more weeks, GoldMine will schedule the activity for only the first date.

Fixed: Issue where scheduling a Calendar item for yourself and other users, and checking the box to send a BCC message to user for notification, the Email never appears in the other user's inbox.

Fixed: Issue where GoldMine freezes when scheduling new activities to a Filter or Group.

Fixed: Issue where it is difficult to Edit/Schedule an Activity and change the time from AM to PM when the time is not on the hour.

Fixed: Issue where scheduling calls for multiple contacts, for 5 or more times, and for Groups or Filters causes GoldMine to freeze.

Fixed: Issue where scheduling a call to entire database via Campaign Manager freezes GoldMine.

Fixed: Issue where scheduling a follow-up appointment pops up the edit e-mail window instead of scheduling the appointment.

Fixed: Issue where the Duration field is not populated for some completed activities.

Fixed: Issue where Follow-up Schedule window incorrectly returned, when some of a user's Schedule Main Menu options are disabled.

Fixed: Issue where Scheduled Activities for a user are blocked if curtaining is used.

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Fixed: Issue where when an appt with an alarm is changed to a different date, the alarm remains as scheduled. However, if the appointment is edited a second time, the alarm date is changed.

SECURITY

Fixed: Issue where selecting Synchronize >>Copy/Move Records allows user to move or copy records to all databases, even if user doesn't have access to them.

Fixed: Issue where users are able to attach Processes they do not have rights to when working with Occasions.

Fixed: Issue where group members are able to edit forecasted sales outside of their assigned security restrictions.

Fixed: Issue where if a GoldMine user does not have access rights to Edit Tab Folders, the user can still edit Activities (via dragging) or Delete activities (via Zoom) in the Calendar window.

Fixed: Issue where Activities that are linked to a contact record (record ownership assigned to a specific user) can still be edited/deleted by a non-owner user directly from the Calendar's local menu.

Fixed: Issue where Forecasted sale data shows for user that does not have rights to access group data.

SYNCHRONIZATION

Fixed: Issue where initiating remote connection results in "Table doesn't exist" error.

Fixed: Issue where selecting Window >> Close All stops all synchronization processes.

Fixed: Issue where Synchronizing through GoldSync attempts to find Users table.

Fixed: Issue where transfer set not retrieved via the synchronization wizard.

Fixed: Issue where Synchronization leaves temp tables after completion

Fixed: Issue where synchronizing with Palm OS 4.5 fails.

Fixed: Issue where "Unable to open synchronization files" message appears when selecting Edit>>Preferences>>Record, and checking Open Org tree when maximized.

Fixed: Issue where synchronizing Calendar Items with Outlook generates general program error. Occurred when selecting Calendar Items and not Contact Items.

Fixed: Issue where newly created Sites are not appearing in the GoldSync Admin center.

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