

GoldMine 7.0.3 Corporate Edition
For Windows 2000/XP/2003
(Build 7.00.60526)

Release Notes

Updated June 5, 2006

WHAT'S NEW IN GOLDMINE 7.0

Action shortcuts in the Contact Search Center allow users to quickly schedule activities, send e-mail messages, initiate mail merges, and append contact groups or distribution lists. Actions apply to a single contact or tagged group of contacts in the Contact Search Center.

Available Plug Ins provide custom menu options and allow developers to embed custom applications into GoldMine. GoldMine Plug Ins support ActiveX Objects.

Integration with MS SQL Reporting Services enhances GoldMine's reporting functionality. Reports can be scheduled to run at a preset date and time, and can be delivered via email.

GM+Browser allows users to create views into other data sources, both internal and external to their organization. This feature is similar to the existing GM+View capability. With GM+Browser, however, the information is located in an independent, floating screen, allowing for greater flexibility in how information is displayed. The GM+Browser window can be open at the same time as other program windows and the information displayed in it is not necessarily linked to the open contact record.

Compatibility with Microsoft SQL Server 2005 allows GoldMine users to run the latest version of the Microsoft database, for greater performance and access to additional tools for administration and analysis.

WHAT'S ENHANCED IN GOLDMINE 7.0

The Borland Database Engine (BDE) is no longer in use. In addition, the dBASE database has been replaced by the Firebird database. The new database architecture will substantially reduce instances of data corruption and database errors. When upgrading from previous GoldMine versions to version 7.0, existing data will be seamlessly migrated over to the new database.

The product licensing scheme has been enhanced to allow FrontRange Solutions to provide better support to its clients. The serial number structure has been modified to provide more detail about the user, number of seats, and product version. Prior to completing the upgrade process, users will need to obtain a new serial number and key code.

KNOWN ISSUES IN GOLDMINE 7.0.3 (BUILD # 7.00.60526)

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- Upgrades from GoldMine 5.0 and GoldMine 5.5 require an upgrade to GoldMine 5.7 before upgrading to GoldMine 7.
- Rehosting very large databases (approximately 20GB or higher) may cause GoldMine to run out of memory, if there is insufficient RAM installed.
- If the required database indexes for contact tables do not exist, GoldMine may fail silently at startup. This can occur if the database server runs out of disk space during database maintenance.
- One-button installation does not currently support sending multiple contact databases within the same installation package.
- The Management Intelligence add-on module is not certified with this build. A new build of Management Intelligence will be available in June 2006 to support GoldMine 7.0.3.
- Filter preview may be slow if the filter was created in an older version of GoldMine and does not use a SQL expression. The workaround is to clear the filter expression and rebuild the filter again with the same conditions, or to set the proper SQL condition manually using the 'Edit expression' button in the field properties dialog.

WHAT'S FIXED IN GOLDMINE 7.0.3 (BUILD # 7.00.60526)

Note: GoldMine 7.0.3 also includes fixes shipped with 7.0.51018, 7.0.51214, and 7.0.60104. Those fixes are listed at the end of this document.

| ID # | Issue Description |
|-------|--|
| 7293 | ITS 33784:[CE] - Opportunity Answer Wizard reports prompt for parameters |
| 7383 | ITS 33301:[CE] - User files removed during uninstall |
| 8276 | ITS 15863: E-mail auto-retrieved in Outlook, will not appear properly in E-mail Center |
| 8393 | ITS 23713: GoldMine does not prompt for duplicate e-mail address |
| 8443 | ITS 13648: Oppy/Project list doesn't refresh when choosing different contact in Schedule |
| 8733 | ITS 15839: When Net-Updating and Rerunning the Setup exe, it will add a "sysdir" to GM.ini |
| 9006 | ITS 34458: Clicking on E-mail to send an email to contact results in nothing happening |
| 9313 | ITS 36690: Task and issue information not displayed in the Project Report w/ Tasks. |
| 9548 | ITS 35312: The partial seek returns error code 3 for end of file. It should seek the best match. |
| 9914 | ITS 26856: Cannot view Maintain Source Cost File on SQL |
| 13727 | Adobe Link with CE, when saving as a linked doc, does not enter a path or file type. |
| 16773 | Rehosting to SQL05 produces Lookup holdlock error |
| 16865 | Contact Search Center Native SQL error: 10038 results pending when searching SQL 2005 |
| 16868 | MSSQL 2005 -- Installer completes normally but after registration GoldMine fails with GPF |
| 21260 | Orphaned CONTACT2 records |
| 21605 | Inconsistent spaces added to email reply |
| 23051 | System - Error: undocking a user does not bring up undocked wizard |
| 23142 | Missing Text + Icons: License manager/Rept Svcs |
| 24668 | Install Locally launches to Repair/Remove |
| 24670 | FB ODBC removed with Install Locally uninstall |
| 25040 | NOLOCK not used when editing an activity |
| 25519 | Upgrade of dBASE E license requires SQL log in. |
| 25186 | Lookup.ini prevent web-import from saving field data |
| 26890 | OrgCharts fail to upgrade properly from GoldMine 6.5 |
| 27138 | MSSQL Scheduled reports are not updated on edit |
| 27335 | Undocked Install produces gmart32.dll error on W98 |
| 27714 | Copy Records time increase |
| 27886 | Contact Set Profile show wrong Alias database name |
| 29046 | GoldSync crashes if connection speeds are too slow |

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| 29062 | Search center not working after upgrade |
| 29118 | Search query not limited with TOP clause |
| 29264 | No Database connections on upgrade from Dbase -> MSSQL |
| 29310 | No Database connections on upgrade |
| 29810 | Unable to view records in contact dataset owned by other SQL/Firebird user. |
| 29811 | Login defaults to database server user specified in originating database |
| 29812 | Upgrade from 6.0 is very slow |
| 29992 | Rebuild and Pack not available for all maintenance categories |
| 30024 | cannot delete sections on org chart |
| 30180 | Opening the new MSSQL contact database generates error message |
| 30357 | Search returns one of similar records |
| 30420 | GM is crashed when local menu 'Output to -> Printer...' is used |
| 30362 | Optimized filter returns all records |
| 30778 | Email address unlinked when unlinking an email |
| 30827 | DBF export drops NUMERIC type fields |
| 30828 | SDF export truncates DATE type fields |
| 30829 | Leads Analysis table not populated |
| 30996 | User logs are not recorded for last day of any month |
| 31099 | Invalid Default Contact Database string. |
| 31140 | Transfer set creation fails if Alias name differs from MSSQL DB name |
| 31142 | No Date filter in RealTime tab |
| 31143 | No records returned for (all) users on RealTime Tab |
| 31318 | Optimising Filters does not Work in Preview Mode |
| 31373 | E-mails get sent to cc'd recipients when re-directed using e-mail rules. |
| 31427 | Inserted fields return no result |
| 31701 | Number of History records returned can no longer be limited |
| 31739 | dBase re-host with invalid paths |
| 31822 | Not all tables rehosted from dBASE to Firebird when too many Userdefined fields. |
| 31831 | Synchronization cut-off date not respected is using a Filter |
| 31861 | The string of the "Default contact database:" field has the wrong database name as "<database name> dbo" |
| 31877 | Menu options Backup database and Restore database disabled |
| 31921 | It is impossible to enter 5 "wide" letters to Serial Number field |
| 31934 | Composing e-mails - 3 Polish characters as shortcuts |
| 31958 | GoldMine Shortcut remains at the desktop after uninstall |
| 31966 | Can create user with username containing system characters |
| 31967 | Wrong message after changing password |
| 32067 | Delete ALL contact records |
| 32069 | Possibility of creating a group and SQL query with empty names |
| 32070 | Possibility to create groups, filters and SQL query with the duplicated names |
| 32072 | Delete group procedure doesn't delete group members |
| 32093 | Unnecessary window "Detail names" |
| 32115 | Incorrect behavior of GM while disconnect with SQL Server |
| 32146 | Impossible to apply SQL Query from "Contact Search Center" window |
| 32148 | GM hangs while Power Searching |
| 32152 | Impossible to save the result of simple search |
| 32153 | GM does not renew list of filters in "Contact Search Center" window |
| 32193 | Incorrect error messages when trying to output search result to the absent programs |
| 32195 | different types of same search return different amount of records |
| 32201 | strange string instead of count of result records |
| 32203 | "Drill Down" button doesn't work in "Power Search" |
| 32208 | Impossible to understand which Groups and Filters are activated and which are released |
| 32209 | Incorrect expression while "Build a Group based on a Filter" |
| 32211 | GM crashes after canceling the adding of search result contacts to the existing group |

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| 32392 | GISMO 118 will not install if 7.0 is patched up to 51214 |
| 32457 | Retrieving One-button sync profile |
| 32458 | GSFILTER FLAGS update |
| 32459 | TLog USERID update |
| 32496 | Demo CONTACT2 missing data |
| 32522 | GoldMine crashed if window is closed before process finished. |
| 32558 | Drag and drop of folder sections in Org Chart fails |
| 32560 | Calendar data ignored when using filter on site group |
| 32595 | "Find" in the search result window works unreasonably slow and "cancel" forces GM to hang |
| 32656 | Error in SoftPhone! Com Error Catastrophic failure |
| 32682 | impossible to apply Simple Search with digits on Firebird |
| 32719 | Mailbox items not retrieved |
| 32742 | Cannot log in another user when logged in as non-master user |
| 32745 | The Leads Analysis tool does not work |
| 32767 | Simultaneous append to Notes only keeps one set of edits. |
| 32769 | Unable to review CAL TLogs |
| 32797 | GM crashes when scheduling multiple calls in Opportunity Manager |
| 32841 | Error: Invalid GoldMine Password and Username (-4) id GM user has password |
| 32867 | WrkStn Install copies files to local system |
| 32916 | Output to>>Printer does not work |
| 32999 | Call from GM SoftPhone side to nonexistent extension doesn't work properly |
| 33000 | Dial of SoftPhone doesn't work properly |
| 33002 | Hang Up Button doesn't disable after conversation |
| 33011 | Automated Processes: "Scan continuously" does not work |
| 33018 | Patch installer removes GoldMine files and leaves it in down system status. |
| 33038 | Patch installer should include build number |
| 33092 | Retrieve button doesn't work |
| 33159 | Forcing all users to exit GM does not work correctly |
| 33160 | Automatic Maintenance does not work |
| 33178 | DDE datastream error |
| 33197 | Support upgrade from 7.0.x via NetUpdate |
| 33236 | Outgoing call in GM holds up even though all other sides hang up |
| 33237 | There is no sound after Consult or Blind Transfer |
| 33241 | No sound when call from IPCC SoftPhone (vonage) to ACT or GM SoftPhone (vonage) |
| 33262 | Scheduling - Notes Field - Keyboard Shortcut issue |
| 33284 | Answer button in GM SoftPhone doesn't work (if incoming call from IPCC Agent) |
| 33317 | Installer fails to configure/register ODBC drivers if they are already present |
| 33346 | No sound when call from GM SoftPhone (vonage) to IPCC SoftPhone (vonage) |
| 33358 | Blind Transfer from ACT to GM SoftPhone doesn't work (vonage) |
| 33424 | Unable to find System Report files |
| 33473 | Activate groups based on the Org Chart hierarchy doesn't work |
| 33474 | Find an Org Chart doesn't work properly |
| 33476 | Needless sections creates in Org Chart |
| 33478 | Error in drop down list when creates section in Org Chart |
| 33509 | Running Crystal Reports in 7.00.60104 cause application to GPF |
| 33510 | Synchronization does not update the path of retrieved attachments. |
| 33523 | Alarm ONDATE improperly updated if scheduled date set back |
| 33540 | Can not delete unlinked Org Chart |
| 33543 | Wrong placement of section when it created below |
| 33546 | Can not delete Sections in Org Charts |
| 33671 | Big troubles with installing GM with Firebird DB |
| 33675 | Need to reinstall GM after "rehosting" the DB |
| 33684 | Rehost to SQL Server does not work |

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| 33773 | The warning message should explain that the evaluation license can be used only for FireBird DB |
| 33781 | Only sa - sa login - password to SQL Server work in DB Connections manager |
| 33827 | Rehosting individual tables rehosts incorrect ones or not at all. |
| 33850 | Removal of Workstation install via Add/Remove programs does not remove Start >> Programs entry or desktop shortcut for GoldMine |
| 33890 | The SQLStream method returns failure (error code -150) if the SQL statement results in an empty set of records. |
| 33891 | The SQLStream method doesn't allow executing SQL statements other than SELECT |
| 33908 | upgrade GM 6.7: error message |
| 33910 | upgrade 6.7 and install GISMO 118 |
| 33915 | Contact Search Center does not work |
| 33916 | "Printing report" does not work with current contact |
| 33919 | Database update error on upgrade from 5.7 |
| 33920 | Contact Search returns contacts outside of search criteria |
| 33936 | Global Replace can lag or crash GMCE 7 if not using a filter. |
| 33973 | To-dos does not show in Pending tab |
| 33976 | GoldSync service hangs or terminates in 7.0 |
| 34008 | The non-master user's actions are not included to the reports |
| 34009 | GM Soft Phone can not be loaded |
| 34010 | GM hangs when using Power search |
| 34011 | Can't add Sync Site to Site Group |
| 34015 | Users' Settings menu item is not available after membership tab is opened |
| 34030 | Active filter created by activating a org chart does not return any records. |
| 34032 | Updates to email template do not synchronize |
| 34040 | The "New Site Group Member" dialog box doesn't have created Undocked User in its Undocked Users list. |
| 34048 | "Output to" does not work in "Activity list" |
| 34113 | DB connection lost intermittently |
| 34125 | "Output to printer" does not work in Contact Search Center |
| 34134 | Error when enter username during installation GM7 |
| 34187 | Deleted mail is synchronized incorrectly when filter is used. |
| 34195 | Delete Record Wizard deletes only 1 contact record of Group |
| 34202 | Filters in "Other" reports |
| 34205 | "Weekly - day timer" reports work wrong |
| 34206 | "Forecasted Sales by User (2)" report does not work |
| 34263 | Sent emails is moved to remote when sync with filter |
| 34403 | LinkedDocs missing from TSet |
| 34430 | Database connection errors not properly logged or communicated to user |
| 34443 | One-button install does not always create & populate user defined fields |
| 34477 | Impossible to create new Firebird DB |
| 34481 | Custom Screens are absent on remote after sync with filter |
| 34482 | Changed e-mail is not synchronized |
| 34486 | Filters are absent on remote after sync with filter. |
| 34493 | Automated processes are absent on remote after sync with filter. |
| 34498 | Filter based on Contact2 will display no records in Preview if not optimized |
| 34509 | GM crashes during and after retrieve contact set |
| 34516 | Transfer set retrieval time increase |
| 34518 | C2 TLogs are not purged |
| 34523 | Customized field data not retrieved. |
| 34524 | Application error retrieving transfer set |
| 34560 | OBS profile not retrieved. |
| 34567 | GoldMine hangs during merge/purge of duplicates on the same org chart |
| 34585 | GM 6.7 could not be upgraded |

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| 34589 | Error message is generated during the sync in the "Retrieving Remote Install Files" dialog box of "One Button Installation" |
| 34593 | "File's original drive and folder" does not work |
| 34604 | Hang up button in GM SoftPhone disabled |
| 34618 | Cannot open Users' Settings dialog |
| 34620 | Cannot add users to new created User Group |
| 34625 | Cannot open Users Settings dialog after opened Users Properties |
| 34629 | The "Users' Master File" dialog box can not be opened. |
| 34642 | Contact Search Center optimization doesn't work |
| 34644 | Impossible to login to GM after installing without using "sa-sa" login-password |
| 34646 | Impossible to open GM because of "Could not open DB" error message |
| 34664 | GSAAdmin Refresh results in gmw7 application error |
| 34665 | Outlook calendar activities do not sync to Goldmine |
| 34666 | Pending activities not included with filtered sync |
| 34669 | History associated with contact added to send filter not sent |
| 34672 | Oppty records are not included with contact added to send filter |
| 34697 | The changes made in undocked user site are not synced to server |
| 34737 | Ready to Install dialog |
| 34738 | Calendar activities are not showing up in the Calendar view in GM7 |
| 34740 | Add & Remove folder icon |
| 34743 | Finish dialog - Locally Installed |
| 34744 | version number for link |
| 34753 | Template and Reports with Locally Install |
| 34764 | UI Erroneous message: Your password was NOT changed. |
| 34794 | GM hanging when make Previous Search in InfoCenter |
| 34823 | Impossible to print or fax "Spreadsheets" |
| 34837 | Sys - Err: No Database connections defined |
| 34838 | Sys - Err: Could not open table |
| 34841 | Cannot progress pass License dialog |
| 34842 | Password mismatch progress to next dialog. |
| 34849 | Firebird upgrade allowed over 'D' license |
| 34872 | Tables not rehosted when SysDir\GoldDir\CommonDir defined. |
| 34873 | Cannot upgrade when Sysdir != Exedir |
| 34874 | Incompatible license text not displayed when sysdir!=exedir |
| 34900 | Contact Set description lost with upgrade |
| 34924 | Refresh Problem, added Site to Sync Site Group is not visible |
| 34989 | SQL Queries created by the SQL Query builder do not contain NO LOCK statements |
| 35009 | GM hangs if GMSYSDBA's password is blank (7->7 upgrade) |
| 35032 | Cannot update properties and preference for created user get reference memory error. |
| 35037 | Incorrect build number displayed |
| 35043 | OpMgr Customizations not retrieved with Remote Installer |
| 35044 | Customizations not retrieved with Remote Installer |
| 35045 | EventLog Application Log fills with GoldMine errors |
| 35066 | &DATE() function does not insert correct date information when used in a Lookup.ini file. |
| 35084 | Users unable to record macros with certain updates to the username.ini |
| 35089 | Scheduling an activity with a AP using priority schedules it for the next day. |
| 35093 | inputting incorrect sql password ends installer |
| 35096 | "Analyse Leads" in Leads Management Center does not work |
| 35104 | Import from .SDF does not work |
| 35123 | GoldMine doesn't work with MSSQL 2005 |
| 35243 | GM can not be started again if the rebuilding process has been interrupted once by using cancel button |
| 35272 | "Backing up GoldMine data" html page can't be displayed |
| 35316 | If there are no GM+View templates the UI will display e-mail folders and items |

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| 35320 | Cannot update User Preferences, get error |
| 35321 | Uninstall didn't stop GoldSync Service |
| 35350 | DB_Replace method cannot append data |
| 35364 | Installer will change the name of the alias in dbalias.ini |
| 35444 | Cannot remove bounds after calling DB_Range |
| 35473 | E-mail merge using Group only sends email to initial contact |
| 35598 | The help in Import Wizard does not work |
| 35607 | When adding new members to group GM crashes |
| 35663 | Non-master users unable to see completed sales if no access to Forecast |
| 35685 | Import user's activities from XML does not work |
| 35686 | Export the user's contacts to xml works wrong |
| 35693 | GM hangs when create transfer set using filters on MSSQL base w/o owner. |
| 35695 | GM crashes when double-clicking on a deleted task in the Campaign Manager |
| 35722 | Retrieving the transfer set is generating error message and crashing the application |
| 35764 | SDF export drops NUMERIC type fields |
| 35784 | GM takes a lot of memory during creation of transfer sets. |
| 35800 | The data of custom fields are not retrieved with Remote Installer |
| 35951 | Automated Process scan, using filter, ends prematurely |
| 35964 | Install No Demo data and FB Install Fails at Login |
| 35972 | SourceEdit Yes/No/Cancel prompt |
| 35988 | When "Rebuild and Pack the database files" GoldMine hang and can not login GM after that. |
| 35999 | E-mail template properties ignored |
| 36037 | Record Types More Info page opening empty. |
| 36038 | "Alert: Cautionary Notification(s)!" pages have broken 'here' link |
| 36040 | Impossible to install GMLinkInstaller.exe |
| 36044 | "Mail Merge properties" works wrong |
| 36045 | The queued documents do not appear in the corresponding folder of Lit fulfillment center |
| 36105 | Calendar data are not moved from 6.7 to 7.0 |
| 36107 | The contacts with Russian symbols have been moved from 6.7 to 7.0 improperly. |
| 36108 | Starting GM failed after installation with remote firebird database |
| 36114 | Receiving e-mails doesn't work properly |
| 36180 | Uninstall while GM is running |
| 36181 | Can not see scheduled activities in Opportunity Manager |
| 36196 | Can not install GM (Firebird) |
| 36266 | GoldMine doesn't launch after rebuilding the Database |
| 36364 | numeric user defined fields default to null values rather than 0 values |
| 36427 | Workstation does not work when upgrading from dbase 6.7 with sql server |
| 36442 | "Contact Set Databases" empty after Copy data from a dBASE database |
| 36554 | GM crashes if create database with server type SQL without installing SQL server |
| 36600 | GoldMine API uses password instead of username for Last Update/Creation fields after GMW_Login |
| 36653 | Incorrect database name |
| 36654 | Database location path incorrect on upgrade |
| 36656 | Unable to use SoftPhone keypad |
| 36657 | Incoming call triggers SoftPhone Error. |
| 36658 | CURSOR macro not recognized |
| 36663 | Unable to open lead table after creating |
| 36673 | Impossible to open DB after creating it using "rehost individual tables" |
| 36724 | Created SDF file can not be imported back to the same DB |
| 36735 | Hang up button in GM SoftPhone disable after pressing Dial button |
| 36778 | Completing a lit. request does not print the cover letter when completing the lit. request from the pending tab. |
| 36785 | Friendly Limiter of number of concurrent connections |

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| 36787 | Cannot create Org Chart with company and contact |
| 36803 | Cannot install workstation for GoldMine with Firebird DB |
| 36811 | SPFiles contact set entry is in wrong format after upgrade |
| 36842 | It is impossible to select data source when print a Crystal Report |
| 36844 | Updating GoldMine from previous versions breaks GoldMine installation |
| 36909 | API gmxmlapi used with TCP/IP listener fails after construction of the instance |
| 36933 | Conversation is hanging up when click Hold button in GM SoftPhone |
| 36963 | Date fields are not exported to dbf |
| 37035 | GoldMine leaks about 0.4Mb RAM every sync session |
| 37036 | GM remote crashes sometimes during sync session |
| 37077 | Error message in "Leads Analysis" after upgrade from 6.7 dbase to 7.0 SQL Server |
| 37107 | Install Locally option to work over previous Workstation install |
| 37283 | Recurring activity not scheduled |
| 37344 | Clicking "Next" button doesn't bring the next page of the installation process |
| 37348 | Upgrade from GM 6.7 dBase Demo DB to GM 7.0 FireBird takes about 20 minutes |
| 37349 | 7.0 upgrade is not removing 6.0 shortcut from Start/Programs |
| 37416 | Custom report not displaying phone1 correctly |
| 37420 | Using the wrong phone number in SoftPhone generates the error message |
| 37438 | No warnings when opening GM client if there is no permissions to open GM Server home directory for change |
| 37489 | Impossible to upgrade 7.01 GM with "local" Firebird to "remote" one. |
| 37490 | MI installation is impossible |
| 37519 | Significant delay when fulfilling multiple Literature Requests |
| 37521 | Transfer set does not retrieve OpMgr table fields |
| 37522 | Local install function asks for licensing information |
| 37560 | Literature Request only prints cover letter |
| 37578 | Lookup.ini instructions not triggered on Web Import new records |
| 37604 | Deleted items aren't synchronized without cut-off. |
| 37619 | GM crashes when rebuilding database during sync session. |
| 37622 | Public Groups do not display when performing a mail merge |
| 37629 | WrkFlw - Logic: Subset of available e-mail retrieved |
| 37633 | GMCE 7 fills up local Windows TEMP directory causing performance issue. |
| 37641 | Cannot run macro from taskbar |
| 37643 | Crash when syncing mailbox table |
| 37645 | Install locally (after the installation) asks for serial number and also missing Taskbar and the background image |
| 37659 | Contact database doesn't include into One-Button Installation if any cut-off date set. |
| 37662 | Sync Wizard schedules intervals using time when finishing wizard instead first sync time. |
| 37675 | Default Site group is set to the first site group instead of the Current Site group when configuring a disabled user |
| 37689 | CONTUDEF table is not included in transfer set to one button install file |
| 37733 | 2 semi-colons are placed in the IP address field in the one-button Sync profile |
| 37753 | Online Folder empty |
| 37758 | User must perform new install to upgrade workstation install, upgrade option or automatic upgrade of workstation should be triggered |
| 37759 | path for local files defaults to network files location |
| 37763 | E-mail not queued |
| 37772 | Send Filter Options Options button is dead button |
| 37799 | It is impossible to uninstall GM |
| 37881 | QuoteText macro returns null in Fwd email |
| 37889 | It is impossible to login to Managers Console |
| 37902 | "GM Data Update conflict" when edit scheduled activities |
| 38031 | Can not uninstall GoldMine with FireBird DB |
| 38066 | GoldSync Site Member wizard produces prompt "Note: Are you sure about changing the |

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| | site's group..." when in fact no change of group is being performed. |
| 38182 | GoldMine stops responding after retrieval of Contact2 data when using Send Contact Related Options for All filtered records and user-scheduled activities' records |
| 38205 | The "GoldSync Site Group Member Wizard" wizard appears twice. |
| 38206 | transfer set of custom fields and views does not force firebird remote database to rebuild its files. |
| 38245 | It is impossible to set active GM if Answer Wizard is launched after GM |
| 38251 | Can not login GM if database owner is not dbo and login not sa. |
| 38254 | Print and Fax icons do not work for Spreadsheets in Document Management Center |
| 38269 | One button install creation process in GoldSync creates folder with name of contact set code where any cloned reports exist on remote |
| 38271 | One button installation fails on undocked user PC. |
| 38318 | Gmw7.exe is deleting if upgrade GM Server when Client running |
| 38321 | Gmlinkinstaller does not work for Excel in workstation |
| 38403 | Synchronization of deleted custom field causes errors |
| 38406 | Synchronized Custom Fields have n/a values. |
| 38441 | deleting task from campaign deletes entire campaign |
| 38591 | Path to Database file incorrect |
| 38592 | Firebird server incorrect |
| 38593 | Firebird database name incorrect |
| 38623 | Blank report with CONTACT2 sorts |
| 38662 | GoldMine crashes during the Database rebuilding process. |
| 38691 | Undocked User cannot make a connection after sync master user is changed. |
| 38913 | GoldSync service leaks about 0.1-0.2 Mb RAM every sync session |
| 38920 | No GoldMine data message |
| 39057 | GoldMine crashes during the Database rebuilding process. |

DOCUMENTATION UPDATES IN GOLDMINE 7.0.3 (BUILD # 7.00.60526)

| ID # | Issue Description |
|-------------|---|
| 7693 | ITS 35314: Install guide does not mention MSSQL Client connectivity tools |
| 21436 | History items do not sync unless user's calendar is selected. |
| 28817 | Improve documentation for Firebird DB creation |
| 31482 | Incorrect UI term used in the OLH |
| 31486 | Missing word on sentence of the OLH |
| 31508 | Incorrect UI term use on the OLH – Inconsistency |
| 31554 | OLH - JavaScript pop-up showing the same text |
| 31600 | OLH - Missing text - Editing GM+View Templates |
| 31605 | OLH – Inconsistency between UI Terms |
| 32017 | Can not delete record with "delete" rights |
| 32747 | Wrong picture. Literature Request instead of Schedule Forecasted Sales |
| 32814 | Opportunity Templates not in index or available by F1 |
| 33031 | Updated all documentation for SoftPhone |
| 33220 | Shortcut key Shift+F (stop timer) instead Shift+F8 |
| 33344 | Maximport.exe requires GM6S32.dll instead of GM7S32.dll |
| 33479 | User Guide: should be Record Details instead of Contact Details |
| 33677 | Some information about settings GM SoftPhone there is no in help |
| 33945 | GoldMine firebird server setup cannot use mapped drive -- ADO dns errors |
| 36607 | It is possible to execute Business Logic functions without logging in to GoldMine |
| 36853 | GMW_DS_Fetch loses information when the supplied buffer is not enough to store data |
| 37106 | Update doc on local install vs. workstation install |
| 37218 | Can't run GoldMine workstation. Getting MS ADO error. |

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| 37269 | SQLStream business logic function can drop some data when its size is too big to fit into internal buffer |
| 37504 | Doc: Help Topic "Troubleshooting Merging and Purging" is incomplete |
| 37644 | Remove reference to System Performance Test in OLH |

Fixed in previous releases:

WHAT'S FIXED IN GOLDMINE 7.0.60104

| ID # | Issue Description |
|-------|--|
| 31178 | When calling dll function <code>gsUpdateSyncLog('CAL', @RecID, "", usiInsert)</code> the following error occurs: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000) |
| 31282 | Error "Unable to sync record (Access violation at address 00E08DEC in module 'GM7S32.DLL'. Read of address 00000000)" occurs when running GoldMine API test application. |
| 31854 | Noticeable increase in CPU and memory usage retrieving e-mail from server, resulting in time delay before email is displayed. |
| 32137 | Login fails when attempting to use remote Firebird server. |
| 29734 | GoldMine unable to connect to NetUpdate. When attempting to connect, NetUpdate screen flashes momentarily then disappears. |
| 32089 | GoldMine freezes when sending or retrieving email using a database that has a large email table. |

WHAT'S FIXED IN GOLDMINE 7.0.51214

| ID # | Issue Description |
|-------|--|
| 30706 | When upgrading to GoldMine 7.0 with Firebird database, during install, after entering Firebird DB login info and selecting Next an hour glass appears for a few seconds then nothing happens. Unable to continue with install process. |
| 30570 | All Fields disappear from the User Defined Fields dialog when attempting to create a new field. |
| 6691 | Completed Date in scheduled activities incorrect when workstation/server system date is altered. |
| 31466 | Back button doesn't work correctly on GoldMine Already Exists page within installer. This page appears if Firebird database is selected. |
| 31569 | Deleting any Field entry under Detailed Names makes other entries disappear from the window. |
| 28419 | Units conversion error when upgrading large database from GM 6.7 to 7.0. |
| 31162 | Time required to migrate from dbase to Firebird or dbase MSSQL too long. Also GM login |

GoldMine 7.0.3 Release Notes

| ID # | Issue Description |
|-------|--|
| | denied when attempting to login. |
| 31140 | "An error occurred while creating transfer set" error occurs while creating a transfer set if the name of the alias does not match the name of the database in MSSQL. |
| 31568 | Entering new entry under Detail Names window makes all entries to disappear. |
| 28389 | Workstation install returns invalid login/password if Named Pipes not at top of "Enabled protocols by order" list in SQL Server Client utility. Added support for TCP/IP. |
| 31178 | Call to dll "gsUpdateSyncLog('CAL', @RecID, ", usiInsert)" results in the following error: Unable to sync record (Access violation at address 0156BDEC in module 'GM7S32.DLL'. Read of address 00000000) |
| 31282 | Execution of API Test application results in error: "Unable to sync record..." |

WHAT'S FIXED IN GOLDMINE 7.0,51018

GENERAL

Fixed: Issue where when using the Filter in the Opportunity Manager, the Filter will only return one result if the Opportunity fields of two or more records contain the same name.

Fixed: Issue where creating an Extended Tab removes Detail from tab on which it was created.

Fixed: Issue where default User Name is taken from the NT login, not the program default login name.

Fixed: Issue where selecting View>>Schedule for a Resource whose name begins with apostrophe (') returns BDE error.

Fixed: Issue where Copy/Move Records doesn't work from SQL to SQL and FireBird to SQL databases.

Fixed: Issue where SQL query doesn't show warning messages for FireBird Database.

Fixed: Issue where Delete All Contacts against a filter runs very slowly. Only one contact is removed per session.

Fixed: Issue where when yearly recurring activity extends 13 months, last activity is not scheduled. Issue occurred only when scheduling on the last weekend of the month.

Fixed: Issue where nothing happens if GoldMine is launched with a missing or corrupted dbalias file.

Fixed: Issue where creating an alias DB results in "Contact Set File NOT found in 'Alias DB'!" error.

Fixed: Issue where clicking Cancel button in Calendar Option dialog box while publishing a calendar causes a program failure.

GoldMine 7.0.3 Release Notes

Fixed: Issue where clicking Import button in "Import from an iCalendar File" dialog box does not evoke the appropriate dialog box.

Fixed: Issue where deleting User Defined fields results "Referenced Memory Application" error.

Fixed: Issue where when disabling Analysis from the View Menu, a user can still launch Sales Analysis from the Activity List.

Fixed: Issue where GoldMine failed when Merge/Purge Simple Profile Records runs.

Fixed: Issue where OK button in 'Find an Org Chart' never activates.

Fixed: Issue where records displayed in OrgTree disappear when the contact record is resized.

Fixed: Issue where User Properties are blank after using high ascii characters for new USERID.

Fixed: Issue where newly added contacts are not appearing in the Org Chart when adding by selecting New Contact >> Look up and Existing contact.

Fixed: Issue where user cannot print or fax Document Template to multiple Contacts.

Fixed: Issue where creating users with disabled menu items results in program error.

Fixed: Issue where a saved (exported) XML file cannot be imported back to the GoldMine.

Fixed: Issue where clicking Shrink and Unshrink button cause the program the freeze.

Fixed: Issue where Webimport does not automatically set the fields for Createon or Createat, but the Import Wizard does.

Fixed: Issue where when scheduling an activity, inserting a linked file into the Pending Notes box it does not save the link.

Fixed: Issue that there are no Forward or Back buttons or keyboard shortcuts in GM+Browser.

Fixed: Issue where Query string read terminates at first GoldMine macro when there is no delimiter or a single space delimiter being used.

Fixed: Issue where exporting tagged records filter to ASCII exports no data.

Fixed: Issue export of primary contacts incorrectly includes additional contact's e-mail address.

Fixed: Issue where notes are not exported when using a filter.

Fixed: Issue where global replace on firebird database causes GoldMine to hang during the global replace where the contact is open.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

Fixed: Issue where running Backup Wizard causes general program failure. User can't log in again after error occurs.

Fixed: Issue where selecting MyGoldmine tab causes general program failure.

GoldMine 7.0.3 Release Notes

Fixed: Issue where cloning an existing screen that does not have expression labels, results in a copy of the screen that is missing one or more labels.

CONTACT MANAGEMENT

Fixed: Issue where field labels for Extended Details revert to the default values when editing a record.

Fixed: Issue where zeros are removed from numeric user defined field values upon entry.

Fixed: Issue where user can not create additional contacts with duplicate emails though the allow duplicates settings are in the gm.ini.

Fixed: Issue where tabbing through the User Defined fields in the Fields tab or Custom screen causes a general program failure in GoldMine.

Fixed: Issue where the list of pending/history records scrolls out of view when using the Next navigation button, giving the appearance that the record has been deleted.

Fixed: Issue where F2 Lookup restrictions are not being enforced.

Fixed: Issue where clicking Unshrink button in the Contact Search Center dialog box causes a general program failure.

Fixed: Issue where Undo doesn't correctly update information on Summary tab.

Fixed: Issue where deleted e-mail is visible on Pending tab of linked contact record.

Fixed: Issue where 'CreateOn'/'CreateAt' fields not auto-populated for contact record created via 'WebImport' e-mail.

DATABASE

Fixed: Issue where Data in SQL tables is not included in backup files and therefore not restored.

Fixed: Issue where moving records from one database to another database does not remove records from initial database.

Fixed: Issue where creating a new SQL database results in a database with only contact tables, no GoldMine tables.

Fixed: Issue where after 255 changes to a table's structure firebird locks the database.

Fixed: Issue where SQL Login credentials under User Properties Access tab are ignored.

Fixed: Issue where via the GoldMine Database Wizard, users can not create a new database then copy data over to the new database.

Fixed: Issue where attempting to create New Database with rehosted tables, results in "Rehost Failed!" error message.

Fixed: Issue where Database Maintenance wizard closes after rebuilding only one table.

Fixed: Issue where a new database can not be created from the Database Connection Manager.

GoldMine 7.0.3 Release Notes

Fixed: Issue where clicking Cancel when editing a goldmine group or user in a distribution list causes data corruption.

Fixed: Issue where GoldMine can not be opened after rehosting existing SQL database.

Fixed: Issue where if a user schedules a forecasted sale with a "Price" value of 5.123, GoldMine will round that value to 5.13 which is not correct.

Fixed: Issue where when previewing a filter with Contact1 and Contact2 information in the Preview Filters window the error "Ambiguous column name 'ACCOUNTNO' occurs.

Fixed: Issue where user can not open GoldMine after deleting connection to another database.

Fixed: Issue where scheduling an action, then setting the system clock ahead of the action date causes the completion date to be the same as the scheduled date.

Fixed: Issue where cannot upgrade existing 6.0 Remote Client, if Firebird is not installed.

E-MAIL

Fixed: Issue where opening an encrypted email does not evoke the Enter Password dialog box.

Fixed: Issue where clicking on the Inbox, Draft, or Sent folders in GoldMine sends CPU utilization to 100% and takes 2+ seconds respond.

Fixed: Issue where email text formatting is allowed when creating email, but then stripped when the email is sent. Formatting of text when creating email is no longer allowed.

Fixed: Issue where selecting IE as email viewer results in general program failure.

Fixed: Issue where if the user searches for emails, the selected message loses focus when the screen refreshes, and the message preview gets stuck on the incorrect message.

Fixed: Issue where when forwarding an e-mail to an additional contact, the primary contact's address is used by default.

Fixed: Issue where when disabling GoldMine E-mail from Users' Settings, it will compose a message instead of doing a next action when next action is selected as a Follow-up.

Fixed: Issue where the incorrect email recipient is added when using HTML formatting to construct the email.

Fixed: Issue where importing emails using Outlook conversion wizard causes program errors when opening Calendar or email center.

REPORTS

Fixed: Issue that many Reporting Services dialogs are missing the explanation text.

Fixed: Issue where printing Other Contacts Listing report, results in general program failure.

Fixed: Issue where printing Linked Documents report, results in general program failure.

GoldMine 7.0.3 Release Notes

Fixed: Issue where printing Pending Wide Line report results in general program failure.

Fixed: Issue where printing MailBox report results in general program failure.

Fixed: Issue where general program failure results when printing a report and selecting "All contacts in the following filter or group".

AUTOMATED PROCESSES

Fixed: Issue where scheduling a message with an automated process schedules it on the wrong day.

CAMPAIGN MANAGEMENT

Fixed: Issue where GoldMine general program failure occurs when Complete Automated Process for Campaign Management runs.

Fixed: Issue where accessing the Campaign Manager causes general program failure.

LICENSING

Fixed: Issue where "The serial number...is invalid or incomplete" error occurs when creating side "S" license in two server environment.

Fixed: Issue where registering U, Y and S licenses on remote system then running Sync wizard and selecting Connect to remote results in "This serial number is not registered on the GoldSync Server" error.

Fixed: Issue where after creating or viewing an undocked license the close button is disabled.

Fixed: Issue where using 7.0 E license to upgrade 6.7 D license does not allow MSSQL connectivity.

Fixed: Issue where G license added during initial registration is not inserted into license file if D and G licenses are added at the same time via the license wizard.

SCHEDULING

Fixed: Issue where when scheduling a scheduled activity to a filter or group of contacts and making the activity reoccur every 7 days over a period of two or more weeks, GoldMine will schedule the activity for only the first date.

Fixed: Issue where scheduling a Calendar item for yourself and other users, and checking the box to send a BCC message to user for notification, the Email never appears in the other user's inbox.

Fixed: Issue where GoldMine freezes when scheduling new activities to a Filter or Group.

Fixed: Issue where it is difficult to Edit/Schedule an Activity and change the time from AM to PM when the time is not on the hour.

GoldMine 7.0.3 Release Notes

Fixed: Issue where scheduling calls for multiple contacts, for 5 or more times, and for Groups or Filters causes GoldMine to freeze.

Fixed: Issue where scheduling a call to entire database via Campaign Manager freezes GoldMine.

Fixed: Issue where scheduling a follow-up appointment pops up the edit e-mail window instead of scheduling the appointment.

Fixed: Issue where the Duration field is not populated for some completed activities.

Fixed: Issue where Follow-up Schedule window incorrectly returned, when some of a user's Schedule Main Menu options are disabled.

Fixed: Issue where Scheduled Activities for a user are blocked if curtaining is used.

Fixed: Issue where when an appt with an alarm is changed to a different date, the alarm remains as scheduled. However, if the appointment is edited a second time, the alarm date is changed.

SECURITY

Fixed: Issue where selecting Synchronize >>Copy/Move Records allows user to move or copy records to all databases, even if user doesn't have access to them.

Fixed: Issue where users are able to attach Processes they do not have rights to when working with Occasions.

Fixed: Issue where group members are able to edit forecasted sales outside of their assigned security restrictions.

Fixed: Issue where if a GoldMine user does not have access rights to Edit Tab Folders, the user can still edit Activities (via dragging) or Delete activities (via Zoom) in the Calendar window.

Fixed: Issue where Activities that are linked to a contact record (record ownership assigned to a specific user) can still be edited/deleted by a non-owner user directly from the Calendar's local menu.

Fixed: Issue where Forecasted sale data shows for user that does not have rights to access group data.

SYNCHRONIZATION

Fixed: Issue where initiating remote connection results in "Table doesn't exist" error.

Fixed: Issue where selecting Window >> Close All stops all synchronization processes.

Fixed: Issue where Synchronizing through GoldSync attempts to find Users table.

Fixed: Issue where transfer set not retrieved via the synchronization wizard.

Fixed: Issue where Synchronization leaves temp tables after completion

Fixed: Issue where synchronizing with Palm OS 4.5 fails.

GoldMine 7.0.3 Release Notes

Fixed: Issue where "Unable to open synchronization files" message appears when selecting Edit>>Preferences>>Record, and checking Open Org tree when maximized.

Fixed: Issue where synchronizing Calendar Items with Outlook generates general program error. Occurred when selecting Calendar Items and not Contact Items.

Fixed: Issue where newly created Sites are not appearing in the GoldSync Admin center.

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